

E-01345A-10-0219



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ORIGINAL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2010 - 87592

Date: 6/25/2010

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kenneth Last: Boontjer

Account Name: Kenneth Boontjer

Home: (000) 000-0000

Street:

Work:

City: Peoria

CBR:

State: AZ Zip:

is:

Arizona Corporation Commission

Utility Company: Arizona Public Service Company

DOCKETED

Division: Electric

JUL - 1 2010

Contact Name:

Contact Phone:

Nature of Complaint:

(Docket No. E-01345A-10-0219)

DOCKETED BY

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Sirs:

On June 1, 2010 Arizona Public Service Company filed it's 2011 Demand Side Management Implementation Plan with you in Docket No. E-01345A-10-0219.

The requests asked for was for an increase in our costs from \$.001646 per kWh to \$.002682 for customers whose billing does not include a demand charge. This represents an increase in costs to us of 62%.

A 62% increase in costs that we, the customers, must all pay, and no considerations given to those of us on fixed incomes. Social Security refused increases for us all of 2010 and 2011, while we were asked to pay more for electricity by an increase in huge proportions. This seems unethical.

Please consider those of us who must pay the costs you consider in requests like this, and have no means to increase our incomes to compensate us for the demands. Possibly APS offering lower rates for persons 62 or older.

Thank you for consideration,
Ken Boontjer
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 JUL - 1 P 12:35

RECEIVED

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6/25

Emailed to Phoenix office to docket.

FILE CLOSED.

End of Comments

Date Completed: 6/25/2010

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